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(FOR THE CANDIDATES ADMITTED

19UCF620

DURING THE ACADEMIC YEAR 2019 ONLY)

REG.NO.

N.G.M.COLLEGE (AUTONOMOUS): POLLACHI

END-OF-SEMESTER EXAMINATIONS: JULY 2022

B.COM. FINANCE

MAXIMUM MARKS: 75

SEMESTER: VI

TIME: 3 HOURS

PART - III

HUMAN RESOURCE MANAGEMENT

SECTION - A

(10 X 1 = 10 MARKS)

ANSWER THE FOLLOWING QUESTIONS.

MULTIPLE CHOICE QUESTIONS.

1. Which of the following is not a function of HRM:
a) Recruitment b) Selection c) Sales Promotion d) All the above
2. A selection process involves ----- decision making
a) One sided b) Autocratic c) Mutual d) Technical
3. Collective bargaining is a procedure regulated by agreements between their—
a) Bargaining agents and employers b) Employees and employees
c) Employers and employers d) Labour officer and trade unions
4. Which of these is not a type of entrepreneurship?
a) Small business entrepreneurship b) Scalable entrepreneurship
c) Large scale entrepreneurship d) Intrapreneurship
5. How can the conflicts within employers and employees be settled or prevented?
a) Voluntary method b) Government machinery
c) Statutory measures d) All the above

ANSWER THE FOLLOWING IN ONE (OR) TWO SENTENCES

6. What is Succession planning?
7. Define Vestibule training.
8. List out the types of bargaining?
9. Who are intrapreneurs?
10. What is meant by intra-group conflict?

SECTION – B

(5 X 5 = 25 MARKS)

ANSWER EITHER (A) OR (B) IN EACH OF THE FOLLOWING QUESTIONS

11. (a) Explain the characteristics of manpower planning.
(OR)
(b) What is meant by job description?
12. (a) Mention the methods generally used to appraise performance.
(OR)
(b) Discuss the various types of tests.

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13. (a) Define industrial dispute. How can they be settled?
(OR)
(b) What are the objectives of trade unions?
14. (a) Explain the characteristics of intrapreneurs.
(OR)
(b) Discuss the pros and cons of employees stock options.
15. (a) How do conflicts take place at different levels?
(OR)
(b) Elaborate the various determinants of morale.

SECTION – C**(4 X 10 = 40 MARKS)****ANSWER ANY FOUR OUT OF SIX QUESTIONS****(16TH QUESTION IS COMPULSORY AND ANSWER ANY THREE QUESTIONS FROM Qn. No. 17 to 21)**

16. Discuss the various functions of HRM.
17. Explain the various factors that influence human resource planning.
18. Enumerate in detail the various methods of training the employees of an organisation.
19. Bring out the reasons for collective bargaining not making much progress in India.
20. Discuss in detail the essential traits of intrapreneurship.
21. Analyse the causes of conflicts in a workplace.
